



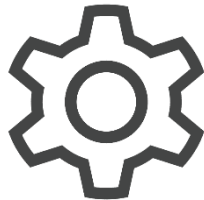
Quick Tips

Smartphone Security

Your smartphone is like a mini-computer and can be extremely useful in your daily life – but this also means that it can contain a lot of personal information. It is important to keep this information safe.

There are a few simple steps you can take to keep your smartphone (and the information it holds) secure:

1. Use a screen lock – make sure that you have a PIN or Pattern lock set up on your phone and keep it private. That way, only people who know this PIN or pattern can access your phone. You set or change a pin in the settings on your phone. Look for menu option with password in the title e.g. “face id and password” or “biometrics and password”. On Samsung look for the “lockscreen” option.



Here you will see an option to change your pin. Depending on your device, there may also be other options to add your fingerprint or face recognition (face ID). It depends on your preference. If you use one of the biometric options, you have a passcode as a backup - just in case. Like when it is dark, and your phone can't see your face. Most people forget their code at some point. So make sure you write it down and keep it somewhere safe.

2. Only download apps from trusted stores – such as the Play Store on Android or the App Store on iPhone.
3. Keep your operating system and apps up to date. This is easy as most smartphones will notify you when an update is needed. You just need to accept, and your phone will be updated.

4. Be careful if using public Wi-Fi networks – if making financial transactions or inputting personal information you should use a private Wi-Fi network (which typically have a password).

5. Set up a “Find my phone” app – on an Android this app is called “Find My Device” and on iPhones the app is called “Find my iPhone”. These apps allow you to locate and disable your phone if lost or stolen. “Find my phone” is available usually through the phone settings (cog icon) under the same security menu as your pin or passcode. It’s a good idea to search the internet for specific instructions for your device or ask for help.

If you have questions or concerns about your smartphone and how to make it secure, ask a friend or family member for help.